

Crusader Community Health

FACT SHEET

ABOUT CRUSADER

- Founded in 1972
- Community healthcare safety net
- Serve 1 in 5 people in Winnebago and Boone County

CRUSADER PATIENTS

- 58,000+ patients in 2019
- 249,000+ patient visits in 2019
- 44% of patients are children
- 31% Caucasian, 30% Hispanic, 29% African American
- 68% Medicaid, 13% uninsured, 13% private insurance, 6% Medicare



CRUSADER STAFF

- 346 employees
- 81 healthcare providers; MD, DDS, DO, PA, NP, DPM, LCSW, RDH
- 100% of physicians are board certified or board eligible

CRUSADER SERVICES



- Primary medical care
- Dental care for kids and adults
- Behavioral healthcare
- Women's health
- Living with HIV
- Crusader**NOW!**SM walk-in clinic
- Crusader Community Connections
- Walgreens on-site at West State Street
- School-based health centers at Auburn HS Rockford and South Beloit HS and JHS

MORE THAN A "DOCTOR'S OFFICE"

- Crusader Community Connections assists with community resources and services
- Sliding patient payment scale for services
- Eight Spanish interpreters on site with ability to communicate in over 100 different languages
- Domestic violence team available to assist at-risk patients
- Only regional Community Health Center to offer school-based care
- Behavioral health specialist available to all patients



Crusader Community Health is a non-profit community health center

MISSION

Crusader Community Health serves the Rock River Valley area with primary healthcare for all people.

VISION

Reaching out with Heart in Hand, championing the needs of the underserved and providing healthcare for all, regardless of their ability to pay, as we eliminate the disparities in healthcare.

COMMITMENT

We are committed to a collaborative healthcare system that is: patient centered in all aspects, affordable and accessible, high-quality with dignity, compassionate and culturally sensitive.



Overall quality of care I received:
4.6 out of 5 Stars

97%

Crusader support staff was helpful to me.



Provider took enough time & answered my questions.

95%

97%

I got an appointment exactly when I wanted it.



2019 CUSTOMER SATISFACTION SURVEY

FUNDING

- 14% Federally funded
- Sliding fee scale for patients in need
- Accept most insurance
- Crusader Community Health Foundation
- \$44MM+ annual budget



EIGHT AREA LOCATIONS

- 1200 West State Street, Rockford, IL 61102
- 1100 Broadway, Rockford, IL 61104
- 1215 North Alpine Road, Rockford, IL 61107
- 6115 North 2nd Street, Loves Park, IL 61111
- 1050 Logan Street, Belvidere, IL 61008
- Auburn HS, 1002 N. Pierpont, Rockford, IL 61101
- South Beloit HS, 245 Prairie Hill Rd., So Beloit, IL 61080
- South Beloit JHS, 1050 Blackhawk Blvd, So Beloit, IL 61080



815.490.1600 www.crusaderhealth.org